

Benjamin L. Pritchard
2104 Jo Mac Road
Chapel Hill, North Carolina 27516
(919) 475-6117
nebjamin@bellsouth.net

General Summary

- Experienced in purchasing and inventory control including systems management, tracking, reconciliation, cost control, audit interface, and international shipping/receiving.
- Qualified supervisor including all aspects of staff hiring, training, supervision and evaluation.
- Technical background includes expertise in a wide range of hardware and software for server and PC-based environments.
- High technology industry experience includes computer and pharmaceutical.

Technical Summary

- Microsoft Certified Systems Engineer (MCSE+I and MCP)
- Component-level diagnostics, troubleshooting, repair, configuration and installation
- Testing and quality assurance
- Network administration including LAN/WAN, TCP/IP, wireless Ethernet and token-ring
- Software: Microsoft NT/2000/XP, Office 2000/XP suite, SAP, Lotus Notes, various database and spreadsheet applications

Employment

IBM, Research Triangle Park, NC (1999 to 2003)

Test Group Parts Manager

Manage a multimillion-dollar inventory of servers and sensitive and test parts, including ordering, tracking and distribution. Supply test labs with hardware and operating system software. Install and upgrade system software, configure systems and install hardware, and coordinate hardware repair and maintenance. Established inventory control process and physical plant design. Provide first-line support to vendors for hardware and software problems. Maintain Ethernet and token-ring network for test labs. Supervise a staff of three on contract through an outsourcing firm.

Pharmaceutical Experience

Pharmacy Technician, USN (1983-1987)

Operated a pharmacy with responsibility for filling and dispensing prescriptions, consulting with physicians (regarding patients, drug reactions and specific medications), narcotic and inventory control, and manufacture of pharmaceutical compounds.

Additional Management Experience

Manager, Aramark Services, Raleigh, North Carolina (1997-1999, 1991-1994))

Manager, Houlihan's, Cary, North Carolina (1995-1996)

Manager, 5th Avenue Grill, Garner, North Carolina (1994-1995)

Education

NC Real Estate / MCSE Program

AOS in Culinary Arts, Johnson and Wales University

Pharmacy Technician School, Naval Health and Sciences